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### Staff News

1. Congratulations to Sarah D for being promoted to Team Leader.
2. Congratulations to Tracy J, Linda H, Kathryn P & Geoff D who are promoted to L2 from w/c 11<sup>th</sup> February 2012.
3. Well done to Ann H & Linda H who both win £20 for the good practice award January 2012.
4. Clients can also nominate their support worker for our monthly good practice award by emailing: dawn@abacuscarecheshire.co.uk with your nomination or by calling the office and asking for June or Dawn.
5. There are already a number of client holidays and short breaks booked – Abacus Care Cheshire can support you from an afternoon outing to full holiday away.

### Macclesfield Support Office

Available for:

- Supervision meetings
- Staff appraisals
- Team meetings
- Client meetings
- L2 and Team Leader Training.

**Open Surgery every Tuesday**  
2pm – 4pm

Book in via the **Registered Office** on **01925 759051** if you will be attending.

## Messages from the Director

**Welcome** to the first joint edition of the Abacus Care Update which is going to both staff and clients.

The **2012 Client Forum** will be held at High Legh Village Hall on Thursday 24<sup>th</sup> May 2012. Siobhan & Amy F will be organising this year's event so if you have any ideas - band, food, etc., please let us know. Further information will be available closer to the time.

**Hilary** who is one of Abacus Care Cheshire clients is celebrating her 60<sup>th</sup> birthday party this October and would like to invite both **staff** and **clients** along. Hilary's party will be organised by Abacus Care Cheshire - if you would like to come along please let the office know.

**Lastly** there will be **no increase** in charge rates for clients in 2012 - the rate will stay the same for the 3<sup>rd</sup> year running.

Chris, Director

## Training Calendar

The ACC Education & Training Booklet 2012 is available to view at: [www.abacuscarecheshire.co.uk/docs/Training\\_Booklet.pdf](http://www.abacuscarecheshire.co.uk/docs/Training_Booklet.pdf)

For further details on available training, contact June via [training@abacuscarecheshire.co.uk](mailto:training@abacuscarecheshire.co.uk)

Useful links:

[www.cqc.org.uk/download-our-state-care-report-2010/11](http://www.cqc.org.uk/download-our-state-care-report-2010/11)

[www.hse.gov.uk/healthservices/index.htm](http://www.hse.gov.uk/healthservices/index.htm)

## Money Matters

The Finance department can now accept card payment by:



- **From February 2012** payslips will only be provided via email. Paper copies can be provided on request for a small charge as per your Terms & Conditions of service.
- **Staff mileage rate** has increased to 45 pence per mile in 2012; client mileage charge stays the same.
- **Every Little Helps:** there will be a return addressed envelope enclosed in every client invoice sent out starting immediately.

**Accounts & Payroll Services**

